

New Jersey Institute of Technology
University Policies and Procedures

Number: 13-02
Date of Issue: September 7, 2012

Subject: STUDENT FINANCIAL AFFAIRS COMMITTEE

### A. Overview

The Student Financial Affairs Committee is responsible for ensuring that the university's policies regarding student billing, collections and receivables are consistently and equitably applied. The Committee's purpose is to provide support and information so that students understand their financial commitments to the university, the resources available to assist them in complying with those commitments, and the consequences of non-compliance. In addition, the Committee reviews the appeals of students with financial difficulties in order to assist the students to resolve them.

### B. Committee Members

The committee is composed of:

- Vice President for Academic and Student Services
- Associate Vice President for Finance and Controller
- Associate Vice President for Enrollment Services
- Bursar
- Director, Student Financial Aid Services
- Dean of Students

#### C. Committee Responsibilities

The Student Financial Affairs Committee meets periodically to discuss methodologies to improve the student billing and collections functions and to facilitate student payments. It reviews billing strategies, including dates established for late fees, holds, and cancellations. The Committee also makes recommendations to Senior Staff regarding the criteria to be used to decide which students are subject to such sanctions.

An important aspect of the Committee's activities is the review of student appeals for personalized payment plans in order to permit them to meet their financial obligations in a way that is concordant with their documented financial capabilities. The result of these reviews may be that a student is granted a payment arrangement that deviates from the university's payment policy, permitting the student to continue to remain registered, or it

may be that a student is advised that he/she must take time away from the university to resolve their financial issues.

### D. Student Appeals Procedure

Students are expected to make timely payment of their tuition and fees. Students who find that they are unable to do so should seek assistance from the Financial Aid Office, the Dean of Students, or his/her assigned student advisor. The final point of appeal for assistance is the Student Financial Affairs Committee. Students make their appeals by completing the Appeals Form (Attachment A) and delivering it to the Bursar's Office.

The completed Appeals Form is reviewed by the Committee members, who discuss it in the context of the student's:

- Academic history
- Financial aid eligibility
- Account balance
- Prior hardship requests
- Documented extraordinary personal circumstances (e.g., accident, illness, death of a family member or guardian)

The decision of the Committee regarding each student's appeal is documented on both the Appeals Form and the Meeting Form (Attachment B) as well as on the student's Banner account. It is the responsibility of the Bursar to communicate the decision of the Committee to the student.

There are no appeals to the decisions of the Committee.

Students whose appeals are approved will enter into a Payment Plan (Attachment C) with the appropriate specific terms applicable to their particular situations. The Bursar will periodically review each student's adherence to the terms of the Payment Plan and advise the student if a lack of compliance is noted. Students who do not comply with the terms may be cancelled out of their current classes, may have holds placed on their accounts to prevent future registrations, processing of transcripts, etc., and may be flagged as ineligible to again avail themselves of the student appeals procedure.



# Student Financial Affairs Committee Appeals Form

Name:	
Date:	
Semester:	
ID.	
Amount Due: \$	
,	
Problem (What has o	ccurred that has caused the balance to go unpaid):
Descripted Decree	No
Requested Payment F	<u>'lan</u> :
Deposit amount:	\$
-	\$
Installment:	weekly monthly
Installment Amount:	\$
Start Date:	
Pending Financial Aid (Attach copy of loan appr	/Loan amount: \$
(Attach copy of loan appl	Jvaij
Student Signature:	
For Office Use Only:	
Approved	☐ Denied ☐ Emailed ☐ Account Noted



## **Student Financial Affairs Committee Meeting**

DATE:			
ATTENDEES:  [Vice President for Academic [Associate vice President for [associate vice president for [bursar] [Director, Student Financia] [Dean of Students]	R FINANCE AND CC R ENROLLMENT SEF	ONTROLLER]	PURPOSE: TO REVIEW STUDENT REQUESTS TO DEVIATE FROM CURRENT POLICY REGARDING PAST DUE BALANCE.
STUDENT NAME/ID	AMOUNT DUE	APPEAL No.	DECISION
OT COURT TIMESTEE	DUE	110.	<u>DECIDION</u>
PolicyReview:			



### Payment Plan

Name:	ID:	
Current Balance \$		
Address:		
Email:	Telephone:	
that any academic information, in enrollment, will <b>NOT</b> be released terms will not be allowed until the	balance as valid and intend and promise to pay. I understand including transcripts, diplomas, certificates or certifications of until the current balance is settled; registration for future e current balance is paid; all Payment Plans must be paid in the k or courses will be cancelled. Student Initials:	
	ent plan. I will be liable for any third party collections costs if aking regular payments as stipulated below.	
supporting documentation I have	Il pay NJIT the current balance of \$ Any provided is true and factual to the best of my knowledge. It is sferred to a collection agency if this agreement is broken.	
Pending Financial Aid/Loan amou (Attach copy of loan approval)	int: \$	
remaining balance of \$	yment plan. The deposit amount is \$ and thewill be paid in weekly/monthly beginning on	
Comments:		
order to: New Jersey Institute of	. If unable to pay electronically please send check or money <b>Technology PO Box 18084 Newark NJ 07191-8084</b> . Please be sure to include your student ID.	
Student:	Date:	
Bursar Rep: Date:		

## Student Financial Aid Affairs Committee Policy

Review:
Holly C. Stern, General Counsel
Approval:
Ian Gately, Provost and Sr. Vice President for Academic Affairs  Henry A. Madermeyer, Sr. Vice President for Administration and Treasurer
Donald H. Sepastian, Sr. Vice President for Research and Development
(1) X)
Charles R. Dees, Jr., Vice President for Advancement
Jack Gentul, Interim Vice President for Academic and Student Services
Jel Min
Joel S. Bloom, President Dates: August 13, 2012